



	2010
ID	3619
Curricular Unit	Physical Activities II
Regent	Luís Miguel Faria Fernandes da Cunha
Learning Outcomes	 a) To advance and develop the contents and dynamics of the subject 'Sports Activities I', of the 1st semester. b) To identify the specific aspects of services/products/practices for each sport. c) To understand the role of sport for different stakeholders (and sectors). d) To apply and develop conceptual frameworks as a way to measure the quality in different sport settings. e) To promote the understanding of sport through a systemic and organizational perspective, while also developing the understanding of the Portuguese sport configuration. f) To characterize sport and physical activity management as a setting of professional intervention, by identifying the main skills required. g) To discuss actual situations and problems related to the management of sport practices and physical activities, and to promote critical thinking.
Syllabus	 Dimensions of service quality in sports Technical quality Aesthetic quality Management of service encounter in sports Models for analyzing service encounter Actors during the delivery of the sport service Sport Service/product/practice environment and process flows Dimensions of service environment Sport facilities and service processes Service quality assessment in sports Assessment instruments Improved services and productivity The contents of this curricular unit give continuity to the discipline of 'Sport Activities I' and will be taught according to the following sport/groups of activities: Pools: swimming. Pavilion/Venues: basketball, volleyball, handball. Combat sports. Stadium/Venues: track and field, football and rugby. Ocean: sailing, surf, and canoeing. Gyms and health clubs: fitness.

- 1. General Assessment:
- 1.1. The final classification will result of the arithmetic mean obtained in each of the activities (if not less than 9.5 values);
- 1.2. The classification must not be less than 7.5 values.
- 2. Final Exam:
- a) Written test 100%;
- b) Oral evidence subject to obtaining access to the minimal value of 7.5;
- d) For approval in the unit, the final classification must be equal to or greater than 10 values.
- 3. Continuous Evaluation:
- 3.1. The attendance of the student must be equal to or greater than 2/3 of lessons;
- 3.2. Written test 50%;

3.3. Presentation of final report - 50%. Cunha, L. (1997). O Espaço, o Desporto e o Desenvolvimento. Lisboa: Edições FMH. Pedersen, P.; Laucella, P.; Kian, E.; Geurin, A. (2017). Strategic Sport Communication. USA: Human Kinetics. Lussier, R. N., & Kimball, D. C. (2014). Applied sport management skills. USA: Human Kinetics. Pitts, B. G. & Stotlar, D. K. (2013). Fundamentals of Sport Marketing. UK: Fitness Information Technology. Slack, T.; Parent, M. (2006). Understanding Sport Organizations. The Application of Organization Theory. UK: Human Kinetics.

Evaluation